



Division of Provider Services And Quality Assurance



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Arkansas Medicaid will honor approvals given by Delta Dental or Managed Care of North America (MCNA) whose Arkansas Medicaid recipients were deemed ineligible due to residing in a Human Development Center, individuals in the Program for All Inclusive Care for the Elderly (PACE), and members who reside in a nursing home setting. The residents that reside in these settings are exempt from Dental Managed Care. Enrolled Arkansas Medicaid providers will need to submit a copy of the approval from the managed care organization along with an ADA claim form with the services that were rendered to Arkansas Medicaid. Providers may submit by mail or via the Medicaid portal.

The Medicaid beneficiaries referenced are exempt from the Managed Care plan and eligible services provided to these **referenced beneficiaries** should be billed directly to Medicaid under the state dental plan not MCNA or Delta Dental. Please make sure your Dental provider knows to bill Arkansas Medicaid and can appropriately bill services. Thanks!

Sincerely,

A handwritten signature in blue ink, appearing to read "Craig Cloud".

Craig Cloud, Director
Division of Provider Services & Quality Assurance
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