



### AFMCM/DXCMIS OUTREACH SPECIALISTS

#### Manager

Becky Andrews  
501-212-8738  
bandrews@afmcm.org

#### Supervisor/Outreach Specialist

Andrea Rowlett-Allen  
501-906-7566  
pulasikibilling@afmcm.org

#### Outreach Specialists

Christy Owens  
NW—North West ..... 501-906-7566  
northwestbilling@afmcm.org

Rose Bruton  
NE—North East ..... 501-906-7566  
northeastbilling@afmcm.org

Mary Riley  
EC—East Central ..... 501-906-7566  
eastcentralbilling@afmcm.org

Samantha DeSalvo  
SE—South East ..... 501-906-7566  
southeastbilling@afmcm.org

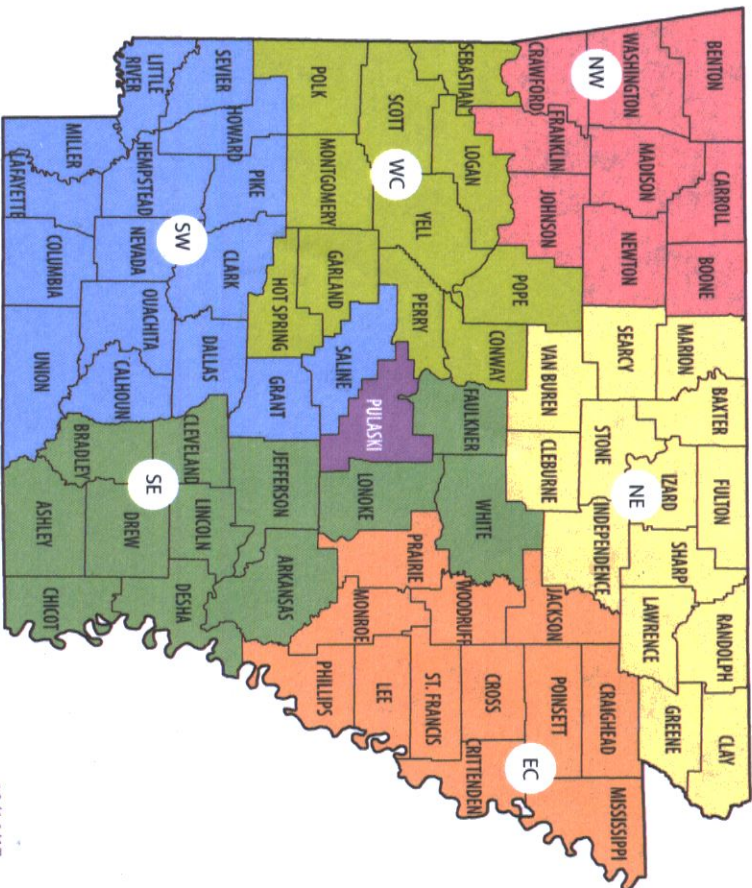
Angie Rigan  
SW—South West ..... 501-906-7566  
southwestbilling@afmcm.org

Renee Smith  
WC—West Central ..... 501-906-7566  
westcentralbilling@afmcm.org

## AFMCM/MMIS Outreach Specialists Information Sheet

1020 W. 4th St., Suite 300 • Little Rock, AR 72201  
Toll free: 1-877-650-2362 Fax: 501-375-0705

afmcm.org/mmis



10/16/17

### DXC Technology Services (Claims Processing) 500 President Clinton Avenue, Suite 400 • Little Rock, AR 72201

#### DXC Provider Assistance Center

800-457-4454 In-state toll-free  
800-376-2211 Local and out-of-state  
501-376-2211 Local and out-of-state  
800-805-1512 Voice Response System  
Select Option 0 for "Other inquiries" then

#### DXC Provider Enrollment

Eyvonne Carbage, Supervisor  
P.O. Box 8105  
Little Rock AR 72203  
501-244-5891  
Fax 501-374-0746

#### Option 1: EDI Support Center

#### Option 2: Provider Assistance Center

#### Option 3: Provider Enrollment

#### Option 4: Arkansas Incentive Payment Team (AIPPT)

#### David Jarnagin, DXC Provider Relations

Manager  
501-244-5877



### ARKANSAS DEPARTMENT OF HUMAN SERVICES, DIVISION OF MEDICAL SERVICES

#### ARKIDS FIRST/MEDICAID

www.medicaid.state.ar.us

ARKids First Enrollment Information ..... 888-474-8275

#### CONNECTICARE

Toll free ..... 800-275-1131

#### MEDICAID FRAUD CONTROL UNIT (PROVIDERS)

Central Arkansas ..... 501-682-8349

#### PHARMACY

Magellan Medicaid Administration Help Desk ..... 800-424-7895

#### ARKANSAS PAYMENT IMPROVEMENT INITIATIVE

501-301-8311 Local and out-of-state  
1-866-322-4696 In-state toll-free  
arkpiti@hpe.com

Karyette Simmons, DXC Provider Relations  
Electronic Data Interchange (EDI) Supervisor  
501-244-5917 arkedi@hpe.com

#### Claims

P.O. Box 8034 • Little Rock AR 72203

#### Special Claims

Attn: Research Analysts  
P.O. Box 8036 • Little Rock AR 72203

Hours of operation  
Monday - Friday  
8:30 A.M. - 5 P.M.