



## Arkansas Mission of Mercy 2012 ***VOLUNTEER FAQs***

**Q: What are the location and exact dates?**

**A:** ASU Convocation Center, Jonesboro, AR, April 26-28. Clinic set-up is on Thurs., April 26. Clinic days are Fri., April 27 and Sat., April 28. Equipment tear down/pack-up begins Saturday afternoon and completed that evening.

**Q: How do I register to volunteer?**

**A:** It's easy! Go to [www.arkansasdentistry.org](http://www.arkansasdentistry.org) and click on the 2012 ArMOM link. Filling it out should take around 10 minutes.

**Q: How do I know which volunteer position to request?**

**A:** Dental and lay positions are listed on the online Volunteer Registration form, and each position name is also a link to a brief description of the job.

**Q: Will I be assigned to the job that I requested when I registered?**

**A:** Every effort will be made to place volunteers in the position requested. However, this may not always be possible, as needs change. Please be flexible!

**Q: What is the minimum age to volunteer?**

**A:** Age 14 if a parent or guardian is also a volunteer on site. Please refer to the online Volunteer Registration form for specific instructions regarding volunteers age 14-17.

**Q: If I'm a Dentist or Hygienist with a license from a state other than Arkansas, or if my Arkansas license has expired, can I still perform dental or hygiene services at ArMOM?**

**A:** No. You must have a current license from the Arkansas State Board of Dental Examiners to perform dental or hygiene services at ArMOM.

**Q: Will there be a training session for volunteers prior to ArMOM?**

**A:** There will not be a formal training session prior to the event. However, there will be a walk-through on Thursday afternoon, April 26 (time TBA) at the Convocation Center that interested volunteers are encouraged to attend. There will also be a briefing or "huddle" on April 27 and 28 shortly before the morning shift begins, where volunteers will be given instructions by the Captain and/or Director of each area. Volunteers working afternoon shifts only will also be briefed by their area Captain and/or Director shortly before their shift begins.

**Q: Is lodging available near the Convocation Center?**

**A:** Yes, a block of rooms has been reserved at the Hilton Garden Inn. Hotel information will be listed on the 2012 ArMOM web page.

**Q: Where do I park at the event and where do I check in?**

**A:** In early April, all volunteers will be emailed a confirmation packet that will include their assignment, when/where to check in, and a parking pass that can be downloaded and printed. By displaying the parking pass on your dashboard, you can park in the lots listed in your volunteer information packet.

**Q: When do I report for work?**

**A:** It depends on your shift and your assigned task.

Morning volunteers who will work dental and medical triage, patient and volunteer check-in, area captains, and the volunteer hospitality room will likely need to report at 5 a.m. Many other morning volunteers will not need to report as early. Afternoon-only Volunteers will report at 11:30 a.m.

Morning shifts will end around noon and afternoon shifts end around 4:30-5 p.m.

You will be given more information on check-in procedures and times in your volunteer information packet.

**Q: Are meals provided for volunteers?**

**A:** Yes. Breakfast, lunch, snacks, soft drinks, and water will be provided for volunteers.

**Q: What do I wear?**

**A:** Comfortable clothes and **closed-toed** shoes! Blue jeans and sneakers are certainly okay. At check-in, an ArMOM 2012 t-shirt will be issued to each volunteer (the size they chose on their online Volunteer Registration form). Volunteers should wear their 2012 ArMOM t-shirt while working at the event. T-shirts will be color-coded by assignment.

**Q: Do dental personnel need to bring any special equipment?**

**A:** Dental personnel need to bring safety glasses and any loupes/magnifiers that you normally use. Chair-side electrical outlets will be available if needed. Each dental unit will have a portable Aseptico dental light, but headlamps are helpful. Handpieces, surgical instruments, filling instruments, hygiene instruments, Cavitrons, curing lights, amalgam and composite filling material, exam gloves, gauze/cotton rolls, local anesthetics, etc. will all be provided. (A more specific list of restorative supplies will be sent to dental personnel in the confirmation packet.) You may also bring your own non-fiber optic handpieces (ArMOM tubing is non-fiber optic) and forceps if you wish, and our sterilization team will sterilize them for you. Please be sure your personal pieces of equipment are each labeled properly ahead of time.

**Q: What if the type of instruments and/or filling materials that I prefer is not on the list of provided supplies in the packet?**

**A:** Again, you are welcome to bring any personal supplies (labeled if going to sterilization) that you wish. Please **keep in mind that this is a mission project** and we are somewhat limited in the variety of supplies that we can provide.

**Q: What if I need to change my volunteer schedule, contact information, or other volunteer information after I've submitted my online registration form?**

**A:** Email any changes regarding your volunteer registration to: [armomvolunteers@comcast.net](mailto:armomvolunteers@comcast.net), and Candy Murphy or Donna Sisco, our ArMOM Volunteer Database Managers, will get back with you.

**Q: What about Continuing Education (CE) Credit?**

**A: *New this year for dental personnel*** – earn 1 hour CE credit per 2 hrs clinic work, approved by the AR Board of Dental Examiners! (***Shifts are minimum ½ day.***)

**Further questions can be directed to:**

- Dr. Terry Fiddler, 2012 ArMOM Chair, [fiddler@tcworks.net](mailto:fiddler@tcworks.net), 501-327-7778
- Dr. Bill Panneck, NE AR Volunteer Chair, [2thdrwlp@suddenlinkmail.com](mailto:2thdrwlp@suddenlinkmail.com), 870.932.8488,
- Dr. Steve Kilpatrick, 2012 ArMOM Clinical Director, [srkaacp@swbell.net](mailto:srkaacp@swbell.net), 479-452-7454
- Dr. Mark Murphy, 2012 ArMOM Volunteer Director, [drmmurphydds@sbcglobal.net](mailto:drmmurphydds@sbcglobal.net), 501-223-9080

COME JOIN US HELPING OTHERS IN NEED – IT'S AN  
EXPERIENCE YOU'LL NEVER FORGET!